

Fidelity leads in relationships with >\$100K segments, including 30% of those with >\$500K; Edward Jones leads Full Service firms with 4% overall market share

When it comes to overall relationships, firms that have large 401k businesses, dominate. The only firm in the top 10 that doesn't have a 401k business (or had one until recently, in the case of Citibank) is TD Ameritrade at #10.

Firm-Level Market Share of Relationships by Wealth Segment

| | | TOTAL | | <\$100K | | \$100K-<500K | | \$500K+ | |
|---------------------------|-----------------------|-------|-----------------|---------|-----------------|--------------|-----------------|---------|-----------------|
| Firm | Channel | Rank | Market Share | Rank | Market Share | Rank | Market Share | Rank | Market Share |
| Fidelity | Discount/Recordkeeper | 1 | 16% | 2 | 11% | 1 | 27% | 1 | 30% |
| Bank of America | Bank | 2 | 15% | 1 | 13% | 2 | 18% | 3 | 19% |
| Wells Fargo/Wachovia Bank | Bank | 3 | 11% | 3 | 10% | 3 | 14% | 5 | 14% |
| ING Direct | Discount/Recordkeeper | 4 | 9% | 4 | 8% | 5 | 13% | 8 | 12% |
| JPMorgan Chase | Bank | 5 | 9% | 5 | 8% | 6 | 12% | 7 | 13% |
| Vanguard | Discount/Recordkeeper | 6 | 8% | 6 | 5% | 4 | 14% | 2 | 21% |
| Charles Schwab | Discount/Recordkeeper | 7 | 5% | 10 | 3% | 8 | 7% | 4 | 15% |
| Citibank | Bank | 8 | 4% | 8 | 4% | 16 | 5% | 9 | 11% |
| T. Rowe Price | Discount/Recordkeeper | 9 | 4% | 7 | 4% | 17 | 5% | 10 | 9% |
| TD Ameritrade | Discount/Recordkeeper | 10 | 4% | 13 | 2% | 7 | 8% | 13 | 7% |
| TIAA-CREF | Discount/Recordkeeper | 11 | 4% | 9 | 3% | 15 | 5% | 15 | 7% |
| Edward Jones | Full Service | 12 | 4% | 11 | 3% | 11 | 7% | 18 | 5% |

Source: Hearts & Wallets 2010 Quantitative Update